

#183370 - CCRC-update-response

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Case Details



Topic System Problem Report - FCC Form 471

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 471

Form Number 171040818

Created By USAC

Created On 6/16/2017 3:54 PM EDT

Organization [CHILD CARE RESOURCE CENTER](#)

Case Description



Description I am checking on the case 179381,I have not heard anything.

Case Artifacts



Documents

Name	Uploaded By	Upload Date
No items available		

Attachments

Attachment	Attachment Type
No items available	

Case Thread



User	Note	Date
USAC	Hello Beverly, Per our e-mail conversation, you were able to successfully file your Form 471 171040818. As I stated, I do not have the ability to change the status to "In-window", please contact the FCC to get a waiver. Due to this information I will be closing this case. Thank you, Inna Malashenok	6/26/2017 3:47 PM EDT
USAC	Thank you for the correction. We will research and be back in touch as soon as possible.	6/22/2017 5:28 PM EDT
BEVERLY SUTHERLAND	Per the USAC Note on 6-22-17, the 471 that was associated with this issue has not been committed and remains incomplete. 471#171040818.	6/22/2017 5:22 PM EDT
USAC	This case was logged as a systems issue but it appears to be an ROS issue. Review indicates the FCC Form 471 has been committed. Notes from previous customer case provide the following as the issue: We did not add any new recipients of service to this app. The new recipient of service, 17010833, was added automatically by the EPC system. Note that this entity is not listed on any of the FRNs. This case is being assigned to an escalated customer service team member for review. Tracey Beaver Director - Program Management	6/22/2017 5:07 PM EDT

Case Contact

Case Contact BEVERLY SUTHERLAND